

**“The rental is strictly personal.
It’s forbidden to sublet or to transfer to another person.”**

RENTING A PITCH: Per night. The days which are booked and not occupied are charged. 6 persons maximum are allowed per pitch for security reasons in case of emergency evacuation of the campsite. Minors who are not accompanied by their parents or one of the following legal guardians (adults): brothers, sisters, grandparents, are not allowed. Each camper must have his identification bracelet, given upon arrival.

THE BOOKING: This contract must be sent back duly completed and signed within two weeks. Passed this delay, the accommodation availability isn’t guaranteed. The booking becomes effective only after our agreement (sending of a copy of the contract signed by the campsite’s manager) and once the deposit has been paid.

The payment of the balance must be done no later than 30 days before the arrival of the tenant. Without a full payment 30 days before your arrival, the campsite reserves the right to consider that the booking is cancelled.

Each booking made less than 30 days before the arrival date must be fully paid.

DEPOSIT UPON BOOKING: 25 % of the full amount of the stay. The administrative fees are non-refundable.

ARRIVAL DAY: The pitch will be available from 3 p.m. and must be vacated at 12 noon on the departure day. The tenant agrees to respect the opening times of the reception. The campsite is equipped with automatic barriers. You have to park outside and pick up your badge at the arrival during the opening times of the reception.

EVERY MODIFICATION of the original contract (duration, identity, number of occupants, etc...) must be indicated at the campsite and get the agreement of the manager.

In case of misrepresentation, the contract will be cancelled and the paid amounts will remain at the campsite.

CANCELLATION: The subscription to the cancellation insurance is highly recommended. The amount is 3,5% of the total stay amount (excluding booking fees and tourist tax) to be paid at the time of booking. More information about the conditions on our website or per post at your request.

No refund will be possible without a subscription to the insurance.

Every stay which is started is entirely due. No discount will be granted in case of a delayed arrival or an early departure.

PETS – Under certain conditions

Pets are allowed, with an additional fee (2,55€ to 3,15€ per day depending on the period).

The updated European passport of the pet is **mandatory** – without this document, the pet won’t be allowed at the campsite. One pet only per pitch. Dogs and other pets must be kept on a leash. Dogs of the 1st and 2nd categories aren’t allowed.

Pets shouldn’t be left alone at the campsite, even if they’re inside, in the absence of their owners who are civilly liable.

VEHICLE: Only one vehicle per pitch. Every lost access badge will be charged 32€.

VISITOR: He/she is allowed only after agreement of the reception. He/she must leave his/her vehicle outside the campsite. Each visitor will be under the responsibility of the visited person. He/she must leave the campsite before 11pm.

TENANT OBLIGATIONS: The tenant must comply with the internal rules of the campsite which are displayed at the reception, a copy can be given on request. In case of non-compliance with the internal rules and the booking contract, the campsite reserves the right to terminate the contract without any compensation.

OPENING TIMES OF THE RECEPTION: During the season: from 10am to 1pm and from 3 p.m. to 7 p.m. Outside this period, the opening times of the reception are indicated at the entrance.

IMAGE RIGHTS

You and the other participants of the stay can be photographed or filmed for the advertising needs of the campsite (advertising brochure and partners of the campsite, website, social media). In case of refusal, you must notify it to the reception staff, by writing upon arrival.

CONSUMER MEDIATION: In accordance with the provisions of article L 612-1 of the consumer code, any customer of the campsite has the right to make free use of a consumer mediator for a friendly settlement of a dispute with the campsite manager. The contact details of the consumer mediator who can receive the complaint of the customer, are the following:

La Médiation Tourisme et Voyages – www.mtv.travel – elwardi@mtv.travel

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